

Recommendations from the Corporate, Performance and Budget Scrutiny Committee 11 September 2023

Cabinet Agenda Item 5 - South Ribble Quarter One Performance Monitoring Report 2023-2024

The Committee:

1. thanks, the Deputy Leader and Chief Executive for attending and answering questions,
2. asks that future performance reports provide greater clarity in the way tolerance information is presented;
3. welcomes the assurance that the evaluation of Music in the Park is being presented to Full Council and requests further information on the income and expenditure from this year's event be provided to committee members;
4. suggests that the social prescribing service links in with the Council's Community Hubs;
5. wishes the social prescribing service well and looks forward to regular updates;
6. is grateful for the confirmation that we will continue to offer face to face customer service in addition to channel shifting to online;
7. asks that the quarter 2 performance report provide further information on customer contact performance data;
8. welcomes the offer of more information being provided on the Business Energy Efficiency Scheme and the Leyland Town Deal engagement event; and
9. understands the staffing shortage and national situation facing planning and welcomes the re-assurance will improve in future quarters.